



January 2021

METRO Messenger

Letter from the President



Thank you for
Banking with a Neighbor,

Rodney Howard

Dear Neighbor:

Happy New Year! Though 2020 was filled with many unprecedented trials, we are appreciative of the lessons learned as they allow us to better serve you, our Neighbor. We greet 2021 with a positive attitude, eager to face the opportunities that lie ahead. Our top priority is, and always will be, to meet your financial needs while having your health, happiness, and home in mind. At First Metro Bank, we understand how busy your schedule is; therefore, we strive to provide unique, convenient ways to Bank with a Neighbor.

Have you tried our new service, First Metro Live? It is quick, easy, and convenient and allows you to skip long drive-thru lines. Available at all First Metro Bank Automated Teller Machines (ATMs), simply touch the screen to be connected to a live teller that can assist you by cashing checks, making deposits or withdrawals, making loan or credit card payments, completing account transfers, and more! With extended hours, First Metro Live fits into your schedule so that you can bank on the go.

A new year means new, exciting happenings! Instant issue debit cards are coming soon to all First Metro Bank locations! We know waiting to receive your debit card by mail can sometimes put you in a bind. With our new instant issue machines, we can print your new card in-branch. This allows you to leave the bank with your debit card in-hand, ready to make purchases. Stay tuned for details on when this service will be available.

Thank you for putting your faith and trust in First Metro Bank. Last year was not easy for any of us, but we vow to always meet the banking needs of all Northwest Alabama banking customers whether individual, family, or business.

SIMPLY TOUCH THE SCREEN!

First Metro Live Tellers Are Available When You Are

With First Metro Live You Can:

- Cash a Check
- Make a Deposit
- Make a Withdrawal
- Transfer Money
- Make Loan or Credit Card Payments
- Ask Questions and More!

Extended Hours:

Monday - Friday 7:30 a.m. - 8:00 p.m. Saturday 7:30 a.m. - 2:00 p.m.

Simply touch the ATM screen to be connected to a live teller!
Available at all First Metro Bank locations



MEET YOUR NEW FIRST METRO LIVE TELLERS



Mae Beth

Hometown:
Scottsboro, AL

Hobbies:
Photography &
Playing Music

Fun Fact:
She's traveled to
Israel five times
and even got
engaged there.



Jonathan

Hometown:
Decatur, AL

Hobbies:
Hiking, Kayaking, &
Visiting New Places

Fun Fact:
He learned to play
the saxophone
when he was 12!



Lillianne

Hometown:
Florence, AL

Hobbies:
Cleaning &
Organizing Her
New House

Fun Fact:
She just became a
first-time
homeowner!

Local, smiling faces dedicated to serving the needs of our *Neighbors!*

COMING SOON



Debit Cards ON THE FLY



Instant Issue debit cards are coming soon to a First Metro Bank near you! With our new Instant Issue machines, customers can leave the bank with their new debit card in-hand. Instant issue debit cards will be available when opening an account, to replace lost debit cards, in compromised debit card situations, and more! No matter what the case may be, you will be able to stop by any First Metro Bank location to receive a new debit card that day!



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#BankwithaNeighbor

NEW YEAR, NEW HOURS

Cloverdale Road Branch

Lobby Hours:

Monday - Thursday
9:00 a.m. - 4:00 p.m.



All other lobby, drive-thru, and
First Metro Live hours will
remain the same.

New hours begin on Monday, January 4, 2021

Metro Happenings

Monday, January 18th
Martin Luther King, Jr. Day
All locations are CLOSED.

Monday, February 15th
Presidents' Day
All locations are OPEN.

Stay Tuned for Details Regarding
2021 First Friends Trips & Events

Muscle Shoals

West Avalon

East Avalon

Tuscumbia

Russellville

Florence

Pine Street

Cloverdale Road

Hough Road

Lexington

Greenhill

Athens



FIRST METRO BANK

Bank with a *Neighbor*

256-386-0600
www.firstmetrobank.com

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