



April
2020

METRO Messenger

Letter from the President



Thank you for
Banking with a Neighbor,

Rodney Howard

Dear Neighbor:

First Metro Bank is dedicated to the service, support, and safety of our customers. While we have experienced some unprecedented events in our country over the past few weeks, our priority has been and will continue to be, the health of our customers and employees. First Metro Bank offers an array of options to serve our Neighbors in the safest and most convenient way possible.

Our newest service, First Metro Live, allows customers to be connected to a live teller via video conferencing; therefore, eliminating in-person contact while providing the same personal assistance you receive inside our branches. First Metro Bank is the only bank in Northwest Alabama that provides this service, allowing us to offer a protection to our customers that other financial institutions are unable to provide during this time of need.

Simply touch the screen at any of our Automated Teller Machines (ATMs) and one of our First Metro Live Tellers can help you cash checks, make withdrawals, make deposits, make loan and credit card payments, account transfers, and more! First Metro Live is available from 7:30 a.m. until 8:00 p.m. Monday through Friday and 7:30 a.m. until 2:00 p.m. on Saturdays. We are able to extend these hours of operation if the need arises. First Metro Bank will continue to monitor developments and make decisions based on the best interest of our Neighbors.

We pledge to do everything within our ability to meet the banking needs of our customers, whether individual, family, or business. Even through the uncertainty that has developed recently, you can always rely on your Neighbors at First Metro Bank to remain committed to the well-being of our customers, employees, and the communities we serve.



Extended Hours:

Monday - Friday
7:30 a.m. - 8:00 p.m.

Saturday
7:30 a.m. - 2:00 p.m.

BANK HEALTHY, BANK HAPPY

Eliminate In-Person Contact, but Still Receive the Same Personal Service!

First Metro Bank's main priority is the safety and health of our customers and employees. Our new service, First Metro Live, provides a protection for our customers that no other bank in Northwest Alabama offers. Simply touch the screen at any of our Automated Teller Machines (ATMs) to be connected to a live teller that can assist you with any of your banking needs. This option eliminates in-person contact; therefore, protecting not only your health, but the health of our communities as well.

With First Metro Live You Can

- Cash a Check
- Make a Withdrawal
- Make Loan or Credit Card Payments
- Make a Deposit
- Transfer Money
- Ask Questions and More!



New Location

GRAND OPENING/RIBBON CUTTING



2402 Avalon Avenue • Muscle Shoals, Alabama 35661

In late January, First Metro Bank celebrated the Grand Opening/Ribbon Cutting of our tenth location! Thank you to our great community for the endless support. It is because of you that First Metro Bank continues to grow and better serve our Neighbors throughout Colbert, Lauderdale, Franklin, and Limestone counties.

BANKING AT OUR ATMS AND NEED YOUR CASH BACK A CERTAIN WAY?

BILL MIX HAS YOU COVERED

When making a withdrawal with your ATM/debit card, select "Set Bill Mix" to customize the bills you would like to receive. Choose to receive your cash back as \$5, \$20, or \$100 bills.



DIGITAL *Spring Cleaning*

Most of us are looking forward to spring! As the seasons change and flowers start to bloom, for many there's a desire to spring clean. While it might be easy to see the need to purge and tidy up, realizing the need to digitally declutter isn't so apparent. Here are some quick tips to get your digital life in order and establish new digital habits:

BACKUPS: No matter how safe or secure you are, at some point, you will most likely need backups to recover your important information due to unforeseen circumstances. Creating and scheduling automatic backups ensures you can recover your information in the event this happens.

DELETE: Delete any unused programs or apps on your mobile devices and computers. Some apps require large amounts of storage, can introduce new vulnerabilities, and may even slow things down. The fewer apps you have, the more secure your system and your information.

UPDATE: Update all of the devices and apps you have, and enable automatic updating whenever possible. This way your devices and apps stay current, not only ensuring they run faster, but making it much harder for anyone to hack into them.

FINANCIAL ACCOUNTS: Make sure your debit and credit cards are configured to alert you whenever a transaction is made. The sooner you spot fraudulent activity, the sooner you can stop it. Check out First Metro Bank's product SecurLOCK Equip that allows customers to monitor their debit and credit card transactions, set limits, and even turn their card off if stolen or misplaced. Search for the SecurLOCK Equip app in your device's app store!



Metro *Happenings*

Thursday, May 14th
First Friends
Ladies Day Away
Chihuly Nights Exhibit

Monday, May 25th
Memorial Day
All locations are CLOSED.

May 29th thru June 7th
First Friends
National Parks Circle Tour
Out West Adventure
Colorado, South Dakota,
Wyoming, & Utah

Saturday, July 4th
Independence Day
All locations are CLOSED.

Contact Karen Johnson at 256-314-1636 or firstfriends@firstmetro.net to reserve your spot for First Friends events.

Muscle Shoals
Tuscumbia
Russellville
Florence
Lexington
Greenhill
Athens



FIRST METRO BANK.

256-386-0600
www.firstmetro.com

Member
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